



Kay Dennis Stumpwork Newsletter

Issue no 7

October 2009

Hello

To start this newsletter we have three important news items for all of our customers and students.

From December 1st 2009 we shall no longer be able to accept credit cards payments for any transaction. We have reluctantly been forced into this position by the bank imposing heavy penalties for not meeting their minimum activity fees. We are only a small company and our credit card throughput is low and we would probably not ever meet their minimum. Payment can still be made through paypal for our overseas customers, and indeed our UK based if you wish to pay by that method.

From December 1st we shall have to charge postage on all orders. We have tried to absorb these costs but it is no longer viable for us to do so. To keep things as simple as possible we shall be charging a flat rate of £1.50 postage on all orders.

From April 2010 we shall no longer operate a mail order service. This decision is based on two reasons - one is the ever increasing costs of postage and bank charges the other is more personal. With our ever increasing age, we want to have time to enjoy our retirement years doing what we want when we want to do it. We both enjoy gardening, birdwatching and photography but have found over the last couple of years that we have had less time to enjoy either very much. Kay will continue teaching and Michael will assist and for the foreseeable future will continue framing.

There are some items that we know are not stocked by others and Kay will take these items with her to classes. For our Distance Learning students we will continue to supply the items you need to finish your course.

From now until April 1st we will not replenish stocks that run out. As stocks run out they will be removed from the web site, so keep an eye on that when you want to order. For those who do not have access to the website we suggest you ring before ordering.

We will send out another newsletter nearer the time to let you know of alternative suppliers for the goods we currently sell.

Ball Point Needles

We are no longer able to get a half decent ball point needle. As an alternative we are suggesting you use a No 28 tapestry needle, which we have in stock.

Kay & Michael

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EMBROIDERY EXTRAUAGANZA

A residential course at Knuston Hall
with Kay, Hazel Everett & Pat Trott

21st - 25th July 2010

**5 Days of stitching heaven
(and evenings to)**

Whether you want to work in Stumpwork, Goldwork or traditional hand stitches, this is an opportunity to work with some of the best tutors in these fields. You can concentrate on any one of these techniques or combine all three into a single design.

Using state of the art technology students will easily see the stitch demonstrations and the ability to watch them again at a later time if they wish.

For more information and a booking form contact
Knuston Hall, Northamptonshire
Contact: Eamonn Flanagan Tel: 01933 312194
E-Mail: enquiries@knustonhall.org.uk
www.northamptonshire.gov.uk

Other residential Courses with Kay

Missenden Abbey, Buckinghamshire

Contact: Missenden Abbey, Tel: 0845 045 40 40

E-Mail: conedchil@buckscc.gov.uk

www.aredu.org.uk/missendenabbey

27th - 29th November Theme - Buildings, bridges and walls.

12th - 14th February 2010 Theme - Figurative Stumpwork A day at the races.

11th - 13th June Theme - The Old Oak tree.

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